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Serial No. 09/782,707
10 November 2004 Reply to
11 May 2004 Office Action

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Cooper, et al.

Serial No.: 09/782,707

Filed: February 12, 2001

For: WEB BASED HUMAN SERVICES
CONFERENCING NETWORK

Group Art Unit: 3621

Examiner: David Q Le

Attorney No.:
VMATRIX.002A

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Official Action dated May 11, 2004, reconsideration and allowance of the present application is respectfully requested in view of the following Amendments and Remarks, where:

Amendments to the Claims begin on page 2 of this paper; and

Remarks begin on page 5 of this paper.